



Office of the Comptroller of the Currency

March 27, 2024

Dr. Victor Talbot M.D.
954 Lexington Avenue # 247
New York, NY 10021

Re: Appeal Case # CS0317995
City National Bank

Dear Dr. Victor Talbot M.D.:

The Customer Assistance Group (CAG) of the Office of the Comptroller of the Currency (OCC) is responding to your appeal complaint dated February 29, 2024. The Customer Assistance Group (CAG) letter dated July 22, 2022 stated that an appeal may be filed within 60 days of the date of the letter, if you remained dissatisfied with the bank's response.

Your appeal correspondence is beyond the 60-day timeframe allowed for filing an appeal. As such, we are unable to assist you further in this matter. This letter represents our final response and we will no longer respond to future communication regarding this matter.

Sincerely,

Customer Service Manager

OCC - Customer Assistance Group

DBB/vk